



Superior Court of California
County of Orange

NEWS RELEASE

Media and Community Relations Office
Contact: Carole Levitzky (714) 834-7623
clewitzky@occourts.org

July 26, 2007

**The Superior Court of Orange County Assures the Public That
Private Data is Secure**

Santa Ana – The Superior Court of Orange County has business practices in place to assure the safety of data entrusted to the Court. For years, the Court has contracted with outside agencies for data entry of traffic citations. In March 2006, Cal Coast Data Entry, Inc. (CCDE), after a competitive bidding process, was selected to provide input of traffic ticket citation data. Located in Cerritos, California, CCDE has been in business since 1978 and contracts with government agencies, major credit card and national companies, and health care agencies. The company and the staff they employ are dedicated to keeping the public's data secure and safe.

The paper citations are not transported by truck to Mexico as reported by one source. Orange County traffic citations are scanned locally. The electronic data is encrypted and transferred to the outsourcing facilities, using state-of-the art security encryption methods. An independent security company audits CCDE annually to ensure compliance with the standards for physical and electronic data storage and transmission, as established by the International Standardization (ISO), a network of national standards institutes of more than 150 countries.

The CCDE processing centers are secure facilities. The Nogales facility has 24-hour-a-day, 7-day-a-week on-site security guards, as well as video cameras and access is restricted to badge holders.

All CCDE staff involved in the Court contract are required to undergo a national felony background check before being hired, which includes a check of the National Terrorist Database. The Nogales employees must also be certified by the Sonoran State Police that they have passed a background search and do not have a criminal record. Before entering the segregated work location, employees must check all cell phones, purses, backpacks, and personal items including paper and pens, in a locker. Access to the production area is accessed by approved personnel only.

The Court wants to ensure the public that private data is safe. The Court has taken the lead in facilitating electronic data projects that will, in the future, allow for direct transmission of ticket information from police officers to the Court without the need for a third party.



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July 27, 2007

**The Superior Court of Orange County Responds to Public Concerns
About Traffic Ticket Data Entry**

Santa Ana – The Superior Court of Orange County has received hundreds of calls and e-mails from the public and the media about the Court's contract for traffic ticket citation data input with Cal Coast Data Entry, Inc. (CCDE). Seven bids were submitted in the competitive selection process.

The Court has a two-year agreement which ends February 2008 with CCDE for scanning, transmitting, and inputting data electronically with a cost for the two-year period not to exceed \$1,504,000. The cost of work completed was \$656,939 for the first year of the contract. The Court is reviewing the contract with the vendor for any information that may be privileged, trade secret, or proprietary.

Some 500,000 traffic tickets are processed by the Court annually. Data input includes information from traffic and non-traffic infractions, and a small percentage of minor misdemeanor traffic tickets. No security breaches or cases of identity theft have been reported. Traffic citations do not contain Social Security numbers.

CCDE uses a multi-layer security package which provides for confidentiality and control of the data. The traffic citations are transported to CCDE's facility in Cerritos, California. The encrypted data are scrambled and sent electronically to the Nogales facility via a private, secure line. The electronic images are not converted to paper and are entered into the computer electronically without a paper record. The data is stored in an encrypted format which is scrambled and transferred electronically to a secure site only the Court is authorized to access. The Court transfers the data electronically into the Court's case management system. As previously indicated in the News Release dated July 26, 2007, the security features are start-of-the-art.